

**LONG DISTANCE SERVICE**

**1. Two-Point Service**

**1.1 Classes of Service**

Service is offered on a Station-to-Station or on a Person-to-Person basis. Day, Evening, Night/Weekend rates apply to all classes of service, excluding the operator service charges specified in 1.4.2, as follows:

**1.1.1 All Classes of Service - Rate Periods**

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00am to *5:00pm	Day Rate Period					Night/Weekend Rate Period	
5:00pm to *11:00pm	Evening Rate Period					Night/ Weekend Rate Period	Evening Rate Period
11:00pm to *8:00am	Night/Weekend Rate Period						

\* To, but not including

1.1.2 The time (at the calling service point) at which connection is established governs.

**1.2 Reversal of Charges (Collect Calls)**

1.2.1 Charges for Operator Station-to-Station and Person-to-Person telephone messages may, upon request, be reversed, that is, charged against the called telephone, provided the charges are acceptable at the called telephone.

1.2.2 The regularly established Operator Station-to-Station and Person-to-Person rates apply.

**1.3 Time of Day**

The time when connection is established, as provided in 1.4, following, determined in accordance with the time - standard or daylight savings - legally or commonly in use at the location of the rate center of the calling service point, determines whether Day, Evening, or Night/Weekend rates apply. This rule applies whether the message is sent paid or collect.

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1. **Two-Point Service** (Cont'd)

1.4 **Rates**

The following rates apply to intrastate intraLATA business between service points within the designated LATAs in the State of Texas:

1.4.1 **Usage - All Classes of Service**

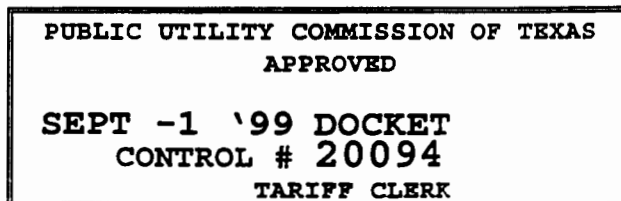
- (A) Initial period rates indicated in the rate table in 1.5 are for connections of one minute or any fraction thereof.
- (B) All additional minute rates indicated in the rate table in 1.5 are for each additional minute or any fraction thereof, that the connection continues beyond the initial period.
- (C) When the connection is established in one rate period and ends in another, the rate for each rate period applies to the portion of the connection occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

1.4.2 **Service Charges**

- (A) The rates in (B), following, will apply on Operator Station-to-Station and Person-to-Person service in addition to the rate as specified in 1.4.1, preceding. The charges in (B), following, do not apply to pay telephones. The service charges for calls placed from pay telephones can be found in the Company's Local or General Exchange Tariff.

In compliance with the Federal Communication Commission's order in Docket No. 90-571, released August 25, 1995, local Telecommunications Relay Service (TRS) calls made from payphones will be provided free of charge. Long distance TRS calls charged to a telephone company calling card will be provided at rates which do not exceed those that would apply to a similar non-TRS call made using coin sent-paid service.

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**1. Two-Point Service (Cont'd)**

1.4 Rates (Cont'd)

1.4.2 Services Charges (Cont'd)

(B) Rates

<u>DESCRIPTION</u>	<u>Rate</u> <u>Per Occurrence</u>	
<u>STATION-TO-STATION SERVICE</u>		
<u>Calling Card</u>		
Non-Automated	\$3.50	I
Semi-Automated	3.00	I
Fully Automated	2.50	I
<u>Collect</u>		
Non-Automated	\$3.95	I
Semi-Automated	3.00	I
		D
<u>Billed to a Third Number</u>		
Non-Automated	\$4.95	I
Semi-Automated	3.95	I
		D
<u>Sent Paid</u>		
Non-Automated	\$3.95	I
Semi-Automated	3.95	I
<u>PERSON TO PERSON SERVICE {1}</u>		
Non-Automated	\$8.95	I
Semi-Automated	8.95	I
<u>OTHER SERVICES</u>		
Line Status Verification {2}	\$6.00	I
Busy Interrupt {2}	7.00	I

{1} Person-to-Person service may be billed to a calling card, billed to a third number, or billed as collect at no additional charge.

{2} This charge is not applicable where the Company-provided operator is requested to verify or interrupt intraLATA interexchange calls to or from authorized emergency agencies (i.e., police, fire and ambulance). Agencies that are not obvious emergency agencies may apply to the Company for an exemption so that charges as set forth, for line status verification and busy interrupt, are not applicable.

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**1. Two-Point Service (Cont'd)**

**1.4 Rates (Cont'd)**

**1.4.2 Service Charges (Cont'd)**

**(C) Directory Assistance Service**

**(1) General**

- a. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining local and intraLATA directory information. National Directory Assistance services and rates are located in the Local Exchange Tariff.
- b. The rates set forth below apply to calls from customer whose requests for local or intraLATA directory information are handled by the Company's Directory Assistance Provider and billed to its customers.

**(2) Regulations**

- a. A customer request for directory assistance is any call to a directory assistance attendant.
- b. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant. Each additional listing request after the 1st two is \$1.50 each. Customers desiring more than one listing per call should inform the Directory Assistance attendant at the beginning of the call. Calls placed from pay telephones may only request a maximum of two (2) telephone numbers per call.
- c. Where the customer places a call to the Directory Assistant attendant via an operator or has Directory Assistance charges billed to a telephone calling card, or a telephone number other than the originating number, the call shall be considered alternately billed. If dial facilities are not available, a call placed to Directory Assistance via an operator shall be considered as Customer dialed.
- d. No credit will be given for requested telephone numbers that are nonpublished or nonlisted. No credit will be given for requested telephone numbers that are not found in the directory.

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1. **Two-Point Service** (Cont'd)

1.4 **Rates** (Cont'd)

1.4.2 **Service Charges** (Cont'd)

(C) **Directory Assistance Service** (Cont'd)

(2) **Regulations** (Cont'd)

- e. Charges for Directory Assistance Service are not applicable to calls placed from Hospitals, or from pay telephones as provided for in the Pay Telephone Access Service Tariff in Section 5 of the Company's Local Exchange Tariff. However, an end user may alternatively bill Directory Assistance from pay telephones to a calling card or a telephone number other than the originating number.
- f. Charges for Directory Assistance Service are not applicable to calls placed from customers whose physical, visual mental or reading handicaps prevent them from using the telephone directory upon presentation of a certificate signed by any physician or issued by any agency recognized by the state as having the authority to certify such handicaps. Customers will be provided instructions for convenient use when they are not at their primary residence.

(3) **Rates and Charges**

<u>Directory Assistance Service</u>	<u>Rate per Use</u>	
Direct Dialed	\$1.50	I
Alternately Billed	\$2.25	I

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1. Two-Point Service (Cont'd)

1.4 Rates (Cont'd)

1.4.3 Discounted Rates Applicable to Messages Placed by Certified Hearing and/or Speech Disabled Residence Customers

- (A) Disabled persons who have been certified to the Company as having a hearing or speech impairment which necessitates that they communicate via a telecommunications device (e.g., teletypewriter or similar keyboard communications equipment) will receive, upon written application to the Company, a reduction on intrastate intraLATA Dial Station-to-Station calls placed from the premises of the certified residence account where the telecommunication device is located.
- (B) On directly dialed calls placed during the Day rate period, the existing intrastate intraLATA Evening rate will be applicable. On directly dialed calls placed during the Evening or Night/Weekend rate periods, the existing intrastate intraLATA Night/ Weekend rate will apply.
- (C) Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licensed speech-language pathologist or an authorized agency representing hearing and speech disabled individuals.
- (D) The Company Business Office, upon request, will provide a certification form for use by the applicant.

1.4.4 Timing of Messages

- (A) On Station-to-Station calls, chargeable time begins when connection is established between the calling and the called service points, mobile telephone system or private exchange system.
- (B) On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or service point specified or an agreed upon alternate.
- (C) Chargeable time ends when the connection is terminated at any point.
- (D) Chargeable time ends when the calling service point "hangs up" thereby releasing the network connection. If the called service point "hangs up" but the calling service point does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- (E) Chargeable time does not include time lost because of faults or defects in service.

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**1. Two-Point Service (Cont'd)**

**1.5 Rate Table**

**1.5.1 Dial Station-to-Station, Operator Station-to-Station, and Operator Person-to-Person**

Mileage Band	Rate Periods					
	Day		Evening		Night/Weekend	
	Initial Minute	Each Add'l Min	Initial Min	Each Add'l Min	Initial Min	Each Add'l Min
1 - 17	\$0.10	\$0.08	\$0.0750	\$0.0600	\$0.0600	\$0.0480
18 - 22	\$0.15	\$0.12	\$0.11 <sup>3</sup> <del>2</del>	\$0.0900	\$0.0900	\$0.0720
23 - 28	\$0.20	\$0.18	\$0.15 <sup>8</sup> <del>7</del>	\$0.1350	\$0.1260	\$0.1080
29 - 34	\$0.20	\$0.20	\$0.18 <sup>8</sup> <del>7</del>	\$0.1800	\$0.1500	\$0.1440
35 - 41	\$0.20	\$0.20	\$0.20	\$0.20	\$0.1860	\$0.1860
Over 41	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20

1.5.2 In addition to the basic rate schedule, listed in 1.5.1, Operator Service Charges as listed in 1.4.2 may apply. The service charges for calls placed from pay telephones, if applicable, can be found in the Company's Local or General Exchange Tariff.

1.5.3 The rates listed in 1.5.1 do not apply to services from pay telephones.

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**2. Special Reduced Rates**

**2.1 Rates Applicable on Certain Holidays**

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day and on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4, the holiday rate applicable on all classes of two-point LDMTS between intraLATA service points within the State of Texas, is the Evening rate, unless a lower rate would normally apply. Discounts do not apply to service charges as specified in 1.4.2.

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